

ADMINISTRATIVE POLICY MANUAL

Document Number: 30-004-01

Section: Service

Subject: Library Vision, Goals, and Values

Effective Date: July 21, 2004 (Rev. 02/18/09)

Summary: The Library Vision, Goals and Values of the Olathe Public Library are outlined in this document.

Policy:

Vision:

The Olathe Public Library's vision is to meet the lifelong informational, educational and recreational needs of the community through quality services and resources.

Goals:

1. Olathe Public Library will assist/help people find – or be referred to – needed information and/or sources.
2. Olathe Public Library will provide diverse information resources to reflect the community's interests.
3. Olathe Public Library will recruit, develop and retain quality staff.
4. Olathe Public Library will provide accessible facilities to house services and programs that meet the community's evolving information needs.
5. Olathe Public Library will obtain increased revenues from multiple sources to meet a growing Olathe's library needs.
6. The Olathe Public Library will provide online services through a library website.

ADMINISTRATIVE POLICY MANUAL

Document Number: 30-004-01

Section: Service

Subject: Library Vision, Goals, and Values

Values:

1. Respect for all people. We recognize and value the diversity of our staff and customers and how needs and opinions may evolve and change.
2. Commitment to service. We provide prompt, courteous services at all times in facilities that are welcoming and safe.
3. Commitment to leadership. Our board and administrators provide leadership that positions Olathe Public Library to achieve its vision.
4. Commitment to equal access. We provide our customers with equal access to information.
5. Stewardship. We use public and private resources in an accountable manner.